



## 注册饭店安全督导师（CLSS）

Today's successful security supervisors must have effective human resources and emergency management expertise as well as sound judgment and practical skills. They must keep pace with change, improve their knowledge, and share their experience with others.

The **Certified Lodging Security Supervisor (CLSS®)** designation provides recognition for these skills. Recognized worldwide, the **CLSS®** designation is the lodging industry's highest acknowledgment security supervisors in the hospitality industry.

### **Prerequisites: 取证条件**

Because individual backgrounds vary widely in the hospitality industry, applicants may pursue the CLSS® designation through one of two options:

Plan A emphasizes an education background and Plan B emphasizes industry experience. All plans require documented evidence of experience and successful completion of a comprehensive examination.

#### **Plan A Eligibility -- Education Emphasis 受教育程度**

- At least a 2-year degree from an accredited institution OR successful completion of the Educational Institute's Security and Loss Prevention Management course
- Current full-time employment in a CLSS® qualifying position\* with at least three months of full-time experience in one or more such positions

#### **Plan B Eligibility -- Experience Emphasis 工作经验**

- Current employment in a CLSS® qualifying position\* with at least six months of full-time experience in one or more such positions

\*A qualifying supervisor is a person who supervises two or more individuals; has responsibilities for security issues at property-level; has job duties that are at least 20 percent supervisory in nature and include such tasks as scheduling, training, interviewing, disciplining, inspecting, and conducting performance reviews; makes decisions and judgment calls while performing daily duties; and has input on hiring and firing decisions within a department.

### **Exam: 考试**



Interested in taking your certification exam online? Our high-quality exams are designed to ensure maximum value to our customers, and each has been rigorously tested before release. The Educational Institute offers select certifications exams online.

A proctor\* may be a CHA®, CLSS®, a hospitality educator, an AH&LA member association/federation executive, your immediate supervisor or a member of the clergy.

\*Please keep in mind that your designated proctor cannot be a relative.

The CLSS® exam consists of 125 multiple-choice questions that must be answered within a two hour time period. All test questions are designed to test the candidate's mastery of various competencies derived from nine key areas of knowledge in combination with on-the-job hospitality work experience. The key areas of testing are:

- Lodging Security Overview
- The Legal System
- Security Implementation
- Operational Policies and Procedures
- Locks and Keys
- Investigating and Reporting
- Additional Security Considerations
- Supervising Human Resources
- Crisis Management and Emergency Procedures

Candidates must submit an application and meet the necessary prerequisites. All Online Exams require that examinations be administered under the supervision of a proctor.